

# AACRAO Student Information System Survey

Students and faculty expect the best. Providing accurate, effective student information services to campus members is an on-going process. To assist us in understanding this work on your campus, this request is being sent to the registrar on all AACRAO-affiliated campuses. Thank you very much for your responses to these 9 questions.

## 1.1. Select the choice below which best describes how you currently provide student information services to students and your campus members:

- Home grown system
- Single purchased product** which was specifically purchased to meet the majority of campus enrollment management needs, via integrated functioning across enrollment management units/campus services
- Multiple purchased products** purchased to meet specific campus enrollment management/reporting functions; integration of these products is maintained by IT on campus/via a central location
- Combination of a and b
- Combination of a and c
- Combination of b and c
- Other



## 1.2. How long ago was there a major system installation/upgrade of part/all of your student system?

- Major implementation currently in progress
- 75% or more of installation completed by the end of calendar year 2004
- 75% or more of installation completed by the end of calendar year 2003
- 75% or more of installation completed by the end of calendar year 2002
- 75% or more of installation completed by the end of calendar year 2001
- 75% or more of installation completed prior to calendar year 2001
- No major system installation or upgrade since 2000
- Other



## 1.3. What improvements do you anticipate your campus making with regard to student information system improvements in the next five years(e.g., major upgrades/replacements of currently used products on your campus)?

- No plans for making any changes within the next five years
- Considering options for replacing one or more parts of our student information system via in-house development
- Considering options for replacing one or more parts of our student information system via purchase
- Currently actively reviewing specific alternative products for upgrading or replacing one or more parts of our student information system
- Recently purchased new product, gearing up for implementation
- Implementation/major upgrade is in process
- Planning to upgrade to the next version of our current vendor-supported system
- Don't know for sure
- Other



Think about the most extensive campus student information system implementation which has taken place in the past five years to answer the next questions.

## 2.1. Has your campus had an extensive student system implementation in the last five years? \*

- Yes  No



**2.2. Identify *all* resources below that describe the approach used on your campus for the recent extensive student information system implementation:**

- Used a full time project manager from campus community
- Used an external project manager, either full or part time
- Used full time implementation assignments for functional staff members
- Used full time implementation assignments for technical staff members
- Used external consulting resource(s)
- Used backfill in enrollment management areas
- Used backfill in technical areas
- Used short term, supplementary hires
- Concurrent responsibilities for implementation and day-to-day operations for functional staff members
- Concurrent responsibilities for implementation and day-to-day operations for technical staff members
- Relevant training for key implementation staff (enrollment management)
- Relevant training for key implementation staff (technical)
- Other



For the next two questions please select the answer that best describes your response; an optional "comments" box is included for these questions.

**3.1. Rate your overall satisfaction with:**

	Satisfaction					Any Comments
	Campus opinion is highly divided	Very dissatisfied	Dissatisfied	Satisfied	Very Satisfied	
Implementation process	○	○	○	○	○	
Implementation results	○	○	○	○	○	



**3.2. Rate your overall satisfaction with:**

	Satisfaction				Any Comments
	Very dissatisfied	Dissatisfied	Satisfied	Very Satisfied	

Collaboration of people within your own unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Collaboration of people across campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	



**3.3. How large is your campus?**

- Under 1000
- 1000-2499
- 2500-4999
- 5000-9999
- 10000-19999
- 20000+



**3.4. What advice would you give to a colleague on a campus preparing to conduct implementation of some/all of a student information system?**

This form was built with [Infopoll Designer](#).